






TOYOGUARD PLATINUM PROVIDES ADDITIONAL SERVICES AFTER TOYOTACARE EXPIRES.²

TOYOTACARE IS A STANDARD SERVICE FROM TOYOTA THAT COVERS NORMAL FACTORY SCHEDULED SERVICE FOR 2 YEARS OR 25,000 MILES, WHICH EVER COMES FIRST.¹

TOYOGUARD PLATINUM FEATURES & BENEFITS

 OIL CHANGES	 TIRE ROTATIONS	 ROADSIDE ASSISTANCE	 RENTAL CAR ASSISTANCE	 PROTECTIVE COATINGS
In addition to the ToyotaCare [®] scheduled maintenance, you will receive 2 synthetic oil changes, including oil filter changes. Must be redeemed within 5 years or 60,000 miles of original purchase, whichever first occurs. ³	In addition to the ToyotaCare [®] scheduled maintenance, you will receive 4 tire rotations (excludes Supra and 86). Must be redeemed within 5 years or 60,000 miles of original purchase, whichever first occurs.	Jump starts, tire service, fuel delivery, lockouts, limited winching and towing: all available 24 hours a day, toll-free: 1.800.528.2054. Plan is 5 years or 60,000 miles, whichever first occurs. ⁵	If you have a warrantable concern requiring a part to be ordered, we can help. As a member of Toyoguard, you have rental car coverage toward a one day rental, up to 5 occurrences within 5 years or 60,000 miles, whichever first occurs. ⁶	The Exterior Paint Sealant helps protect against harsh weather and salt air. ⁷ The Interior Protector helps prevent stain absorption in carpets and fabric seats. ⁸ See Toyoguard Protective Coating Limited Warranty on reverse side.

TOYOGUARD PLATINUM PROVIDES ADDITIONAL SERVICES AFTER TOYOTACARE[®] EXPIRES

BENEFITS	TOYOTACARE [®]	TOYOGUARD PLATINUM
(OIL CHANGES (INCLUDES FILTER)) COVERS NORMAL FACTORY SCHEDULED OIL CHANGES	2 YEARS/25,000 MILES*	YEARS 3-5 OR 60,000 MILES*
TIRE ROTATIONS COVERS NORMAL FACTORY SCHEDULED TIRE ROTATIONS	2 YEARS/25,000 MILES*	YEARS 3-5 OR 60,000 MILES*
24/7 ROADSIDE ASSISTANCE	2 YEARS	YEARS 3-5 OR 60,000 MILES*
RENTAL CAR ASSISTANCE	5 YEAR OR 60,000 MILES*	

*years/mileage -whichever shall first occur.

1. ToyotaCare[®] is provided by Toyota and covers normal factory scheduled service for 2 years or 25,000 miles, whichever comes first. It also provides 24-hour roadside assistance for 2 years, unlimited miles. See Toyota dealer for details and exclusions. Valid only in the continental U.S. and Alaska.

2. Toyoguard Platinum provides the following additional services after ToyotaCare[®] expires. Toyoguard Platinum is valid only in the continental U.S. and Alaska. The benefits follow the vehicle and any remaining benefits at time of sale will automatically transfer to the next owner of the vehicle, unless the vehicle is used for commercial or fleet purposes. Toyoguard benefits are not valid on commercial or fleet vehicles. If your Toyota dealer is not located in FL, GA, AI, SC, or NC, have your Toyota dealer contact Southeast Toyota Distributors, LLC. at 888-851-2722.

3. Toyoguard Oil Changes. In addition to the ToyotaCare[®] scheduled maintenance, you will receive 2 synthetic oil changes with filters or 4 non-synthetic oil changes if your vehicle requires non-synthetic oil. Must be redeemed within 5 years or 60,000 miles of original purchase, whichever first occurs.

4. Toyoguard Tire Rotations. In addition to the ToyotaCare[®] scheduled maintenance, you will receive 4 tire rotations (excludes Supra and 86). Must be redeemed within 5 years or 60,000 miles of original purchase, whichever first occurs. To obtain Toyoguard Oil Changes or Tire Rotations, please take your vehicle to any Toyota dealer.

5. Toyoguard Roadside Assistance provides jump starts, tire service, fuel delivery, lockouts, limited winching and towing, all available 24 hours a day, any day, anywhere in the continental U.S. and Canada by calling 1-800-528-2054. Plan is 5 years or 60,000 miles whichever first occurs. Roadside Assistance does not include parts & fluids. Winching is limited to 100 feet from maintained roadway. Towing: we will tow your covered vehicle to the nearest Toyota dealership from your disablement site or an additional 25 miles to your preferred Toyota dealership. Fuel Delivery: we will inspect vehicle and if needed will provide up to 3 gallons of fuel. Lockout does not include key replacement.

6. Toyoguard Rental Car Assistance will be provided if you have a warrantable concern requiring a part to be ordered or over-night repairs, if rental car assistance is not provided by Toyota. The Rental Car Assistance Plan is for the first 5 years or 60,000 miles, whichever first occurs. Limited to a one day rental for each qualifying repair, maximum 5 rentals per plan period. Limited to \$42 per day.

7. Toyoguard Paint Sealant is designed to help prevent premature deterioration caused by harsh weather and salt air. See Toyoguard Protective Coating Limited Warranty in vehicle's glove box.

8. Toyoguard Interior Fabric Protector seals the fabric fibers to make clean-up of spills quick and easy. It is only applied to fabric seats and carpet (not applied to leather, vinyl, or any other surface). See Toyoguard Protective Coating Limited Warranty in vehicle's glove box.



FOR MORE INFORMATION, PLEASE VISIT [HTTP://MYTOYOGUARD.COM](http://MYTOYOGUARD.COM)

SOUTHEAST TOYOTA DISTRIBUTORS, LLC (“We,” “our,” and “us”) provides the following ToyoGuard Protective Coating Limited Warranty to you, the owner of the motor vehicle that we have treated with TOYOGUARD EXTERIOR PAINT SEALANT and TOYOGUARD INTERIOR PROTECTOR (together, the “TOYOGUARD PROTECTION GROUP”). This Limited Warranty is between us and you, the warranty holder. This Limited Warranty does not bind your Toyota dealer, the Toyota Manufacturer, or Toyota Motor Sales, U.S.A., Inc.

I. SCOPE OF LIMITED WARRANTY.

A. TOYOGUARD EXTERIOR PAINT SEALANT.

1. ITEMS COVERED. We warrant that, for a period of 36 months or 36,000 miles, whichever shall occur first, from the date of delivery to the original retail purchaser or odometer reading zero of the new vehicle treated with TOYOGUARD EXTERIOR PAINT SEALANT, we will restore the paint in the affected area, if the original paint on your vehicle cracks, peels, flakes or loses its gloss.

2. LIMITATIONS ON WARRANTY. This Limited Warranty does not apply to, and we will not repair or pay for:

- a. any claim unless you wash your vehicle at least monthly;
- b. damage to your vehicle from any cause, including without limitation damage from any paint defects, foreign object damage, collisions, scratches, abrasions, dents or nicks, whatever their cause, or damage caused by acid rain, corrosion, rust, industrial fallout, chemical spills, insects, bird droppings, trees, or environmental pollutants;
- c. damage to any part of your vehicle that is not treated by us with TOYOGUARD EXTERIOR PAINT SEALANT, including, without limitation, metal-plated trim, chrome, decals, roof and deck racks, vinyl tops, stripes, and if your vehicle is a truck, its bed and tailgate;
- d. damage caused by any misuse or abuse of your vehicle, including, without limitation, any solvents or chemicals coming in contact with your vehicle;
- e. damage, if you fail to file a claim under this Limited Warranty following the procedures described in this Limited Warranty within thirty (30) days after the paint condition covered by this Limited Warranty appears on the body of your vehicle;
- f. damage that is covered by any manufacturer’s warranty or if, for any other reason, the manufacturer, importer, or distributor of the vehicle will repair or pay for the repair of the paint; or
- g. except to the extent required by the state whose law governs this Limited Warranty, any consequential or secondary damages that you may suffer as a result of the need to repair the paint, such as, but not limited to, any loss of use, inconvenience, loss of wages, additional expense incurred, loss of transportation, rental car expense, or towing expense.

3. EXCLUSIVE REMEDIES. If you have a claim under this Limited Warranty for paint repair, we will restore the affected area. We are under no obligation to repaint the non-affected area of the vehicle. We have no obligation to you under this Limited Warranty except to restore the

paint in the affected area covered by this Limited Warranty.

B. TOYOGUARD INTERIOR PROTECTOR.

1. ITEMS COVERED. We warrant that, for a period of 36 months or 36,000 miles, whichever shall occur first, from the date of delivery to the original retail purchaser or odometer reading zero of the new vehicle treated with TOYOGUARD INTERIOR PROTECTOR, we will clean and retreat the affected area if the fabric seats or carpet of your vehicle is stained by food, water, or beverages. IMPORTANT: LEATHER AND VINYL SURFACES ARE NOT TREATED WITH TOYOGUARD INTERIOR PROTECTOR AND WARRANTY DOES NOT APPLY TO LEATHER, VINYL, OR ANY SURFACE OTHER THAN FABRIC SEATS OR CARPET.

2. LIMITATIONS ON WARRANTY. This Limited Warranty does not apply to, and will not repair or pay for:

- a. damage to the exterior of your vehicle or any part of the interior of the vehicle, that is not treated by us with TOYOGUARD INTERIOR PROTECTOR, including without limitation its headliner, floor mats, leather seats, vinyl, chrome, wood, plastic, and sun visors;
- b. damage caused by any sources other than food, water, and beverages, including without limitation ink, dyes, acid, corrosives, grease, bleach, burns, normal wear-and-tear, or dirt stains;
- c. any damage to the fabric seats or carpet of the vehicle other than stains caused by food, water, or beverages;
- d. damage caused by deterioration or fading of the fabric seats or carpet of your vehicle;
- e. damage, if you fail to file a claim following the procedures described in this Limited Warranty within thirty (30) days after a stain appears;
- f. damage that is covered by any manufacturer’s warranty or if, for any other reason, the manufacturer, importer, or distributor of the vehicle will repair or pay for the repair of the stain;
- g. damage caused by any misuse or abuse of your vehicle, or any solvents or chemicals coming in contact with your vehicle;
- h. except to the extent required by the state whose law governs this Limited Warranty, any consequential or secondary damages that you may suffer as a result of the need to repair the stain, such as, but not limited to any loss of use, inconvenience, loss of wages, additional expense incurred, loss of transportation, rental car expense, or towing expense.

3. EXCLUSIVE REMEDIES. If you have a claim under this Limited Warranty for any stains, we will clean the stained portion of the fabric seats or carpet of your vehicle and retreat that portion with TOYOGUARD INTERIOR PROTECTOR. We will have no obligation to you under this Limited Warranty if any stains occur except to clean and retreat the stained portion of your vehicle’s fabric seats or carpet. We have no obligation to you under this Limited Warranty to replace any stained area.

II. GENERAL LIMITATION ON WARRANTIES.

IN NO EVENT SHALL INCIDENTAL OR CONSEQUENTIAL DAMAGES BE COVERED BY THIS LIMITED WARRANTY. SOME STATES DO

NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE INFORMATION OR EXCLUSION MAY NOT APPLY. NO EXPRESS WARRANTY OF FITNESS OR MERCHANTABILITY IS GRANTED BY THIS LIMITED WARRANTY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ANY IMPLIED WARRANTIES WHICH MAY BE APPLICABLE BY OPERATION OF LAW SHALL BE LIMITED TO THE PERIOD OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. FOR THIS LIMITED WARRANTY TO REMAIN APPLICABLE, YOU MUST FOLLOW ALL MAINTENANCE INSTRUCTIONS IN YOUR OWNER’S MANUAL. WE WILL NOT PAY AGGREGATE TOTAL BENEFITS DURING THE TERM OF THESE WARRANTIES WHICH EXCEED \$3,000.00. ANY OBLIGATION UNDER THIS LIMITED WARRANTY ENDS AT THE TIME THE TOTAL BENEFITS PAID EXCEED \$3,000.00. THE REMEDIES SPECIFIED HEREIN ARE THE ONLY REMEDIES AVAILABLE TO YOU UNDER THIS LIMITED WARRANTY. WE ASSUME NO OTHER OBLIGATION OR RESPONSIBILITY WITH REGARD TO THE VEHICLE. WE NEITHER ASSUME, NOR AUTHORIZE ANYONE TO ASSUME FOR US, ANY ADDITIONAL LIABILITY IN CONNECTION HEREWITH.

III. WARRANTY CLAIMS.

If any damage covered by this Limited Warranty occurs, you must do the following: A. protect your vehicle from further damage; B. call the dealer who sold you the TOYOGUARD PROTECTION GROUP or call SOUTHEAST TOYOTA DISTRIBUTORS, LLC at (800) 301-6859; C. if you live outside Florida, Georgia, Alabama, North Carolina or South Carolina, fill out, sign, and return the claim forms that you can obtain from SOUTHEAST TOYOTA DISTRIBUTORS, LLC by calling (800)301-6859; D. follow the dealer’s or our instructions for repairing the damage; and E. present your claim within thirty (30) days of the date the damage appears.

YOU MUST RECEIVE OUR PRIOR AUTHORIZATION BEFORE MAKING ANY REPAIRS COVERED BY THIS LIMITED WARRANTY.

IV. ASSIGNMENT OF CERTAIN WARRANTIES.

This Limited Warranty applies only to the original vehicle and is not transferable to any other vehicle. This Limited Warranty is automatically assigned to any individual that purchases the vehicle for personal, non-commercial use. Such automatic assignment of this Limited Warranty shall in no way alter, amend, extend, or otherwise modify the original terms, including but not limited to expiration. No other assignment of this Limited Warranty is authorized or permitted, and this Limited Warranty automatically terminates upon any transfer of the vehicle to an individual or entity for non-personal, commercial use, including but not limited to the acquisition of the vehicle by any entity engaged in the business of selling automobiles or the acquisition of the vehicle by any financial institution, through repossession or otherwise.

V. ARBITRATION.

You agree that all individual, class action, or other claims arising or relating to this Limited Warranty, whether in contract, tort, pursuant to statute, regulation, ordinance, or in equity or otherwise, are subject at your or our election, to neutral non-binding arbitration by The American Arbitration Association under the applicable AAA rules then in effect as modified by this Arbitration Provision. This includes, but is not limited to, claims asserted by you against us or our employees, officers, shareholders, successors, and assigns. Any arbitration hereunder shall be governed by the Federal Arbitration Act (9 U.S.C. Section 1 et seq.) and not by any state law concerning arbitration. The Arbitrator shall follow applicable statutes of limitations, shall honor claims of privilege recognized at law, and, if timely requested by either party, shall provide a brief written explanation of the award’s basis. Each party shall be responsible for its own attorney, expert, or other fees unless applicable law provides otherwise. Any claim or dispute is to be arbitrated on an individual basis and not as a class action. You expressly waive any right to arbitrate a class action or in a private attorney general capacity, and there shall be no joinder or consolidation of parties, except for parties to the same contract. In the event of a conflict between the Arbitration Provision and any other applicable arbitration provision, the other provision’s terms shall apply; provided however, that this Arbitration Provision’s prohibition on classwide arbitration shall apply. If any portion of this Arbitration Provision is deemed invalid or unenforceable, it shall not invalidate the other provisions of this Limited Warranty; provided however, that if the provision prohibiting classwide arbitration is deemed invalid, then this entire Arbitration provision shall be null and void. This Arbitration Provision shall not apply to any individual claim brought by You in small claims court, unless such claim is transferred, removed, or appealed to a different court. The decision reached in Arbitration will be binding if so agreed upon by the parties to the arbitration. This Arbitration Provision shall survive any termination, payoff, or transfer of this Limited Warranty. Information regarding AAA and its procedures for filing a claim can be found at www.adr.org.

VI. GENERAL TERMS.

The terms and conditions outlined above are the full and complete agreement between the parties concerning the Limited Warranty. No oral representations or statements should be relied upon by you. If any portion of this Limited Warranty is deemed invalid or unenforceable, it shall not invalidate the other provisions of this Limited Warranty. This Limited Warranty is governed by and interpreted according to the laws of the State of Florida. No amendment, supplement, or waiver of any provision of this Limited Warranty will be binding against us unless it is in writing. THE WARRANTIES HEREIN GIVE YOU ALL OF YOUR SPECIFIC LEGAL RIGHTS, HOWEVER, YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. (Revised: 9/14/2010)